

Changes to your recycling collections

Adamsdown, Caerau, Ely, Gabalfa, Heath East, Heath West, Lisvane, Llandaff, Llandaff North, Pentyrch, Penylan, Pontprennau, Radyr, Rhiwbina, Rumney, St Fagans, Tongwynlais, Trowbridge and Whitchurch

From
Tuesday
16 July
2024



 Caerdydd yn ailgylchu
Cardiff recycles

Caerdydd
Un Blaned
One Planet
Cardiff

 CRYFACH
TECACH
GWYRDDACH




STRONGER
FAIRER
GREENER


CARDIFF
CAERDYDD

What's changing?

From Tuesday 16 July 2024, if you live in one of the areas noted on the cover:

1. you'll need to sort your 'dry' recyclable items into separate containers. We're giving you:

- a new **blue caddy** for your **glass bottles & jars**, 
- a new **reusable red sack** for your:
 - **metal cans, tins, aerosols & foil**, 
 - **plastic bottles, pots, tubs & trays**, and
 - **food & drink cartons**, such as Tetra Pak, and 
- a new **reusable blue sack** for your **cardboard and paper**.

We'll no longer collect these items in single-use green bags.

2. we'll collect the contents of your **reusable red sack** and **reusable blue sack every week.**

3. we'll collect the contents of your **blue caddy** for glass bottles and jars **every two weeks**, on the same day as your black wheelie bin or single-use black bags.

4. we're introducing a new collection for your **food & drink cartons**, such as Tetra Pak. Please give these items a quick rinse then put them in your new **reusable red sack**.

5. you'll see us using new vehicles to collect your recycling. One of these vehicles looks like a standard refuse collection vehicle but its specifically designed with different compartments at the rear to keep your recycling separate once we collect it.



**Come and meet the team to discuss the recycling changes.
To find out where we are, visit our website.**

What isn't changing?

- Your **collection day won't change**.
- We'll continue to **collect your food waste** from your **brown caddy every week**.
- We'll continue to **collect your garden waste** from your **green wheelie bin or reusable white sack every two weeks**, between April and November.
- If you're signed up for the service, we'll continue to **collect your hygiene waste** from **your single-use purple bags** every two weeks.
- We'll continue to **collect your non-recyclable waste** from your **black wheelie bin or single-use black bags every two weeks**. If you use bags, you may put out up to three black bags every two weeks.

Why are you making these changes?

Wales is currently ranked 3rd in the world in recycling, and, as its capital city, we must work together to get to number 1...

- ✓ By collecting your recycling in separate containers, already sorted, it'll improve the quality of the materials we collect from you. This means more of it will remain within the UK to be recycled to create new products – rather than being sent abroad – which reduces our carbon emissions and helps prevent climate change.
- ✓ By providing you with a new reusable caddy and reusable sacks for your recycling, it'll significantly reduce our use of single-use plastic bags. (Before making these changes to the service, we issued 24 million single-use plastic bags every year for your 'dry' recycling'.)
- ✓ By introducing a new collection for your food & drink cartons, such as Tetra Pak, it'll make it even easier for you to recycle more of your waste from home.
- ✓ The changes are in line with the advised approach for all recycling and non-recyclable waste collections across Wales set by Welsh Government, which will help us meet its statutory target of recycling 70% of all our waste by 2025. We currently recycle almost 62% of our waste (2022/23).
- ✓ We've already rolled out these changes to around 45,000 homes in a mix of areas across Cardiff, and we've seen an increase in the quality of recycling we've collected in those areas. To find out more about the outcomes of our pilot, visit our website.

How should I present my recycling and non-recyclable waste for you to collect?

1. Put the correct items in the correct containers.
.....
2. Tie your food waste caddy liners and black bags (if you don't have a black wheelie bin) securely.
.....
3. Close the flaps and lids on your bins, caddies and sacks, to prevent your recycling and non-recyclable waste from escaping and to keep their contents as dry as possible.
.....
4. Use only the Council-provided bins, caddies, liners and sacks for your recycling. Do not use any other type of container, including any single-use plastic bags.
.....
5. Place your containers at your collection point before 6am on your collection day, and no earlier than 4.30pm the day before.
.....
6. Collect your bins, caddies and sacks from your collection point once we've collected their contents, before 9.30am the following day.



Need a reminder?

Download the 'Cardiff Gov' app and receive collection reminders (or 'push notifications') to your smartphone or tablet.



What goes where?

Food waste



Brown caddy



Yes please

- ✓ Used teabags and coffee grounds
- ✓ Eggshells
- ✓ Fruit skins and vegetable peelings
- ✓ Raw and cooked meat and fish, including bones and shells
- ✓ Plate scrapings
- ✓ Stale bread
- ✓ Leftovers that can't be safely stored to eat later
- ✓ Food that's no longer safe to eat
- ✓ Animal food

Please remember:

- if you need to collect a new supply of food waste caddy liners, you may collect these from your local stockist. You can find your local stockist on the 'Cardiff Gov' app or by visiting our website



No thank you

- ✗ Packaging of any kind
 - ✗ Liquids such as milk *
 - ✗ Liquid oils or fats **
 - ✗ Any material that's not food waste
 - ✗ Coffee pods ***
- * You may pour small amounts of liquid food or drinks down the sink, ideally alongside a small amount of water to ensure the waste runs away easily, without causing blockages.
- ** Please take these items to your local Household Recycling Centre in a suitable container.
- *** Please sign up to our Podback scheme to recycle these items. Visit www.cardiff.gov.uk/podback

RECYCLE WITH

Podback
THE POD RECYCLING SERVICE

We collect your **food waste** from your home **every week**.
To check your collection dates, download the 'Cardiff Gov' app or visit our website.

What goes where?

Metals, plastics and cartons



Red sack

- Metal cans, tins, aerosols and foil
- Plastic bottles, pots, tubs and trays
- Food and drink cartons, such as Tetra Pak

✓ Yes please

Metals

- ✓ Drinks cans, such as those used for beer and soft drinks
- ✓ Food tins, such as those used for beans and soup
- ✓ Metal chocolate and biscuit tins, and their lids
- ✓ Empty aerosols
- ✓ Clean foil sheets and trays

Cartons

- ✓ Food and drink cartons, such as Tetra Pak, used for fruit juice, milk and soup

Please remember to:

- remove any pumps from toiletry bottles and put these in your black wheelie bin or single-use black bags
- remove any plastic film or absorbent pads and put these in your black wheelie bin or single-use black bags
- empty and rinse metal and plastic items
- safely squash metal and plastic items to make them smaller, if possible
- ensure aerosols are empty
- ensure foil is clean

✗ No thank you

Metals

- ✗ Crisp packets *
- ✗ Foil sweet wrappers *
- ✗ Food or drink laminated foil pouches, such as those used for coffee, juice, rice, baby food or pet food *
- ✗ E-cigarettes or vape pens and their batteries **

* If you need to get rid of these items, see page 14.

** Please take these items to your local Household Recycling Centre.

What goes where?

Metals, plastics and cartons continued...



✓ Yes please

Plastics

- ✓ Plastic skincare and toiletry bottles, such as those used for hand wash, body wash, shower gel, shampoo, conditioner and bubble bath
- ✓ Plastic cleaning product bottles, such as those used for bleach, washing-up liquid, laundry detergent and fabric conditioner, and tubs that hold laundry washing capsules and tablets
- ✓ Plastic drinks bottles, such as those used for soft drinks, milk and water
- ✓ Plastic pots, such as cream and yoghurt pots
- ✓ Plastic tubs, such as butter, margarine, chocolate, sweet and ice cream tubs
- ✓ Plastic trays, such as cake, muffin and meat trays
- ✓ Plastic punnets, such as fruit and vegetable punnets
- ✓ Plastic takeaway trays and lids
- ✓ Plastic bottles from your garage, greenhouse or shed, such as non-toxic liquid plant food bottles

✗ No thank you

Plastics

- ✗ Plastic bags or wrapping (see page 14)
 - ✗ Black or brown plastic items ***
 - ✗ Netting used to package fruit or vegetables ***
 - ✗ Cat or dog dry food bags ***
 - ✗ Garden compost or topsoil bags ***
 - ✗ Blister packs, that is the plastic packaging used for tablets or capsules ***
 - ✗ Toothbrushes or toothpaste tubes ***
 - ✗ Plastic razors ***
 - ✗ Hard plastics, such as garden chairs, children's toys, washing-up bowls, plant pots or Tupperware containers *****
 - ✗ Lighters or gas canisters *****
 - ✗ Coffee pods *****
- *** Please put these items in your black wheelie bin or single-use black bags.
- **** Please take these items to your local Household Recycling Centre.
- ***** Please sign up to our Podback scheme to recycle these items. Visit www.cardiff.gov.uk/podback

What goes where?

Cardboard and paper



Blue sack



✓ Yes please

- ✓ Cardboard boxes, such as those used for cereals, cakes, dishwasher tablets, shoes, tissues, toiletries, and toothpaste
- ✓ Toilet roll tubes
- ✓ Egg cartons
- ✓ Card sleeves used to package foods, including ready-meals and multipacks
- ✓ Greeting cards that don't have badges, bows, foil, glitter or ribbons
- ✓ Cardboard backing from packs of batteries and toothbrushes
- ✓ Online delivery boxes and cardboard envelopes
- ✓ Brown and grey paper

✗ No thank you

- ✗ Food, oil, grease or paint contaminated cardboard, such as pizza boxes *
 - ✗ Greeting cards that have badges, bows, foil, glitter or ribbons that can't be removed *
 - ✗ Wrapping paper *
 - ✗ Polystyrene *
 - ✗ Food or drink cartons, such as Tetra Pak, used for fruit juice, milk and soup **
- * Please put these items in your black wheelie bin or single-use black bags.
** Please put these items in your red sack for mixed metals, plastics and cartons.

Please remember to:

- cut and flatten cardboard to ensure it fits in your sack, where possible. We will collect cardboard put alongside your sack, but it must not be any larger than 1m x 1m in size
- keep cardboard as dry as possible

What goes where?

Cardboard and paper continued...



Blue sack



Yes please

- ✓ Letters
- ✓ Envelopes, with and without windows
- ✓ Magazines
- ✓ Newspapers
- ✓ Brochures and catalogues
- ✓ Printer paper
- ✓ Small amounts of shredded paper, such as receipts and household bills – please put this in a single-use plastic bag and tie it, before putting it in your sack

Please remember to:

- keep paper as dry as possible



No thank you

- ✗ Kitchen roll, paper towels or tissues *
- ✗ Scratch cards *
- ✗ Sticky papers, such as Post-it notes, sticky labels or paper tape *
- ✗ Wallpaper *
- ✗ Wrapping paper *
- ✗ Food, oil, grease or paint-contaminated paper *
- ✗ Plastic film, such as that used to wrap magazines (see page 14)
- ✗ Wet paper of any kind *

* Please put these items in your black wheelie bin or single-use black bags.

What goes where?

Glass bottles and jars



Blue caddy



Yes please

- ✓ Glass bottles, such as those used for beer, wine and soft drinks
- ✓ Glass jars, such as those used for baby food and sauces
- ✓ Non-food and drink glass bottles and jars, such as those used for perfume, aftershave and face creams

Please remember to:

- empty and rinse glass items
- remove any metal or plastic caps or lids and put these in your red sack for mixed metals, plastics and cartons



No thank you

- ✗ Ceramics or china*
- ✗ Drinking glasses*
- ✗ Flat glass, such as windowpanes*
- ✗ Mirrors*
- ✗ Glass cookware, such as Pyrex*
- ✗ Microwave plates*
- ✗ Vases*
- ✗ Nail varnish bottles*
- ✗ Broken glass*

* Please take these items to your local Household Recycling Centre, or put them in your black wheelie bin or single-use black bags. Wrap these items safely in an old newspaper or kitchen roll, or double-bag them, to ensure crews aren't harmed when collecting them.

We collect your **glass bottles and jars** from your home **every two weeks**.

To check your collection dates, download the 'Cardiff Gov' app or visit our website.

What goes where?

Hygiene waste



Single-use purple bags



Contact us to sign up to this free collections service

✓ Yes please

- ✓ Nappies
- ✓ Associated nappy changing rubbish, such as cotton wool, wet wipes, and nappy bags
- ✓ Incontinence pads and bed liners

Please remember:

- to use only the Council-provided single-use purple bags
- you may store your filled purple bags in the yellow caddy we provide between collections, but please remove the bags and place them at your collection point on your collection day. We won't collect bags from inside your caddy
- to double-bag your purple bags before placing them at your collection point, if they've split or leaked

✗ No thank you

- ✗ Catheters *
- ✗ Stoma or colostomy bags **
- ✗ Plasters or bandages *
- ✗ Needles or syringes ***
- ✗ Sanitary waste *
- ✗ Vomit
- ✗ Animal faeces *

* Please put these items in your black wheelie bin or single-use black bags.

** Please empty the contents of these items into your toilet, then bag them and put them in your black wheelie bin or single-use black bags.

*** Cardiff Council doesn't provide a 'sharps' collection for these items. Please contact your local health board, district nurse team or NHS 111 for advice.

We collect your **hygiene waste** from your home **every two weeks**, if you subscribe to this service. To check your collection dates, visit our website.

What goes where?

Garden waste



**Green wheelie bin OR
White reusable sack**



Yes please

- ✓ Grass, leaves and most weeds
- ✓ Plants and flowers
- ✓ Shrub cuttings and hedge clippings
- ✓ Pet bedding used by non-meat-eating animals, such as hay, straw or wood shavings

Please remember:

- we collect garden waste between April and November
- you may take garden waste to your local Household Recycling Centre all year round



No thank you

- ✗ Soil, stones or logs **
 - ✗ Invasive weeds such as Japanese knotweed ***
 - ✗ Any garden furniture, whether plastic or wooden **
 - ✗ Animal or human faeces *
 - ✗ Pet bedding used by meat-eating animals *
- * Please put these items in your black wheelie bin or single-use black bags.
- ** Please take these items to your local Household Recycling Centre.
- *** Please arrange for a specialist contractor to collect this item and dispose of it safely.

We collect your **garden waste** from your home **every two weeks**, between April and November. To check your collection dates, download the 'Cardiff Gov' app or visit our website.

What goes where?

Non-recyclable waste



**Black wheelie bin OR
Single-use black bags**



Yes please

- ✓ Black and brown plastic bottles, pots, tubs and trays
- ✓ Nappies
- ✓ Wet wipes
- ✓ Polystyrene
- ✓ All remaining household waste that can't be recycled *



No thank you

- ✗ Any items that can be recycled from home using your Council-provided containers, or those that can be recycled at your local Household Recycling Centre

* If you need to get rid of any **plastic bags and wrapping**, see page 14 to find out how you can recycle these at 'out-of-home' recycling points at locations such as supermarkets.

Please remember:

- to put out up to three black bags every two weeks, if you don't have a Council-provided black wheelie bin
- not to put out additional waste alongside your black wheelie bin or three black bags

What goes where?

What should I do with plastic bags and wrapping?

If you need to get rid of any **plastic bags or wrapping**, some of these items are accepted at **'out-of-home' recycling points** at locations such as supermarkets.

Visit walesrecycles.org.uk to find your nearest facility.

The types of items accepted may vary between different locations, therefore please follow the guidance provided by the organisation managing the recycling point.

If you're unable to take these items to one of these facilities and you need to dispose of these at home, please put them in your black wheelie bin or single-use black bags for **non-recyclable waste**.



Carrier bags and Bags for Life



Ready-packed fruit, salad and vegetable bags



Thin plastic bags for loose fruit, salad and vegetable items



Film, such as cling film, ready meal lids or yoghurt pot lids



Freezer bags



Frozen food bags



Pasta and rice bags



Bread bags



Magazine and newspaper wrapping



Multipack wrapping and rings from bottle and can multipacks



Cereal box liners



Wrapping from toilet and kitchen roll packs



Dry cleaning bags and bags covering new clothing



Parcel bags and bubble wrap



Packaging and sticky tape



Crisp packets and biscuit wrappers



Food and drink laminated foil pouches, such as those used for coffee, juice, rice, baby food or pet food

Please don't put plastic bags and wrapping in your reusable red sack for mixed metals, plastics and cartons.

Frequently asked questions

How should I store my new caddy and sacks?

Following a successful pilot of these changes to around 10,000 homes in a mix of areas across Cardiff in 2022, we learned that around 70% of residents stored their new containers outside, in their garden, garage or garden shed/container.

You may fold your sacks and store them inside your home, or you may choose to keep them outside with your bins and caddies if you prefer.

We understand storage might be a challenge for some homes. If you have limited storage, or you produce only a small amount of recycling, you may collect smaller sacks from your local stockist. You can find your local stockist on the 'Cardiff Gov' app or by visiting our website.

Please write your address on your caddy and sacks using a marker pen, which will help you identify which containers are yours once we've collected their contents.

Can I get extra recycling containers?

Yes. If, after a few weeks of using the new service, you feel you need an extra red or blue sack, you may collect these from your local stockist. You can find your local stockist on the 'Cardiff Gov' app or by visiting our website. If you need an extra blue caddy for glass bottles and jars, you may order this using the 'Cardiff Gov' app or by visiting our website, and we'll deliver one to your home.

Please remember to save space in your containers by safely crushing or squashing your metal, plastic and carton items where possible, and cutting cardboard, to ensure they fit in your sacks.

I currently receive an 'assisted collection'. Will this continue?

Yes. If you currently receive an 'assisted collection', we'll continue to provide this service for you. You don't need to register again for this service, and you don't need new orange diamond-shaped stickers for your new containers.

If you receive an 'assisted collection' and you need extra or replacement containers for your recycling, you may order these using the 'Cardiff Gov' app or by visiting our website, and we'll deliver these to your home.

I only produce a small amount of recycling. Must I use the new containers?

If you produce only a small amount of recycling, you may collect smaller sacks from your local stockist. You can find your local stockist on the 'Cardiff Gov' app or by visiting our website.

Frequently asked questions

What else can I recycle?

To find out what other household waste you can recycle at home, at a Household Recycling Centre, or at a Community Recycling Zone, use our handy A to Z guide. It allows you to search for an item and we'll tell you how to recycle or dispose of it correctly.

To access our 'A-Z of recycling', visit our website at www.cardiff.gov.uk/recycleaz or download the 'Cardiff Gov' app.

I need help sorting and recycling my waste. Can you please help me?

We have a team of Recycling Officers that can:

- give you advice and guidance about all our recycling and non-recyclable waste services, and
- support you to maximise your recycling and minimise your non-recyclable waste.

To arrange for one of our Recycling Officers to visit you at your home, please contact us, or visit our website to find out where you can visit us.

What happens to my recycling once you collect it?

To find out what happens to your recycling once we collect it, and where each separate material goes, visit

www.myrecyclingwales.org.uk

To find out what your recycling becomes, visit www.walesrecycles.org.uk

Frequently asked questions

How should I sort my recycling inside the home?

How you manage your recycling inside your home will be up to you and will be an individual choice.

What should I do with leftover single-use green bags previously used for 'dry' recycling?

From Tuesday 16 July 2024, if you still have any single-use green bags left over, please offer them to Cardiff-based family members or friends that aren't yet moving to the new service.

What will happen if I accidentally put the wrong items in my recycling containers?

It's important you put the correct items in the correct containers, and that your recycling containers don't contain materials that can't be recycled. However, we recognise anyone can make a mistake.

If you put out a container that's too full or too heavy, or it includes items that shouldn't be there, our crews will place a sticker on it asking you to correctly sort its contents in time for your next collection.

If, after looking at this booklet, you're unsure of where to put certain items, take a look at our online 'A-Z of recycling', which allows you to search for an item and we'll tell you how to recycle or dispose of it correctly. If you're still unsure about how to dispose of certain items correctly, please contact us.

If you realise you've put something in the wrong container after we've collected your recycling, please don't worry – just try to remember to get it right next time. Please also remember to remove the sticker from your caddy or sack, then put it in your black wheelie bin or single-use black bags.

What should I do with bulky waste?

If you have a household item that's too large for you to take to your local Household Recycling Centre, you may arrange for a bulky item collection, which means we'll collect this item from your home.

For information or to book a bulky item collection, download the 'Cardiff Gov' app or visit our website.



 **Caerdydd yn ailgylchu**
Cardiff recycles

Your **recycling** is **making a BIG difference** in Cardiff.

Thank you for continuing to do the right thing and for doing your bit for the environment, by sorting your waste and recycling what you can.

Together we can make Cardiff one of the UK's greenest cities.

 www.cardiff.gov.uk/contactus

 Cardiff Gov

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