

## Cookie Notice

### Introduction.

This Cookie Notice explains how **Chambers Estate Agents (Cardiff) Limited** trading as Chambers Estate Agents uses cookies and similar technologies on its website. Cookies help websites operate properly, improve user experience, understand how visitors use the website, support security, remember preferences and, where applicable, assist with marketing or performance measurement.

This Cookie Notice should be read alongside our **Privacy Notice**.

### What are cookies?

Cookies are small text files placed on your device when you visit a website. They allow the website to recognise your device and store certain information about your visit.

Cookies may be set by the website you are visiting, known as **first-party cookies**, or by **third-party providers**, such as analytics, embedded content, property search tools, map providers, video providers, advertising platforms or social media platforms.

Cookies may be **session cookies**, which expire when you close your browser, or **persistent cookies**, which remain on your device for a set period unless deleted sooner.

### Types of cookies we use.

Our website may use strictly necessary cookies, performance cookies, functionality cookies and, where applicable, marketing or third-party cookies.

- **Strictly necessary cookies** are required for the website to work properly. These may support security, page navigation, form submission, cookie preference management, fraud prevention or website functionality. These cookies do not usually require consent.
- **Performance cookies** help us understand how visitors use the website, such as which pages are visited, how long users remain on the site, whether pages load correctly and whether errors occur. This information helps us improve the website.
- **Functionality cookies** help the website remember choices you make, such as saved preferences, property search filters or form settings.
- **Marketing or third-party cookies** may be used to support advertising, property marketing, social media integration, embedded content, call tracking, map functionality, video content or measurement of marketing activity. These cookies are only used where lawful and, where required, with your consent.

## Why we use cookies.

We may use cookies and similar technologies to operate our website, keep it secure, remember your preferences, improve performance, understand website traffic, analyse user behaviour, process online enquiries, support property search functionality, display embedded content, measure marketing effectiveness and improve our services.

Cookies help us gain insights into how visitors interact with our website, including which pages they visit and for how long. This information helps us refine the user experience and tailor our content to better meet your needs.

## Third-party cookies.

Our website may include content or functionality provided by third parties. These third parties may place cookies on your device when you use the website.

Third-party cookies may be used by providers of analytics tools, property search platforms, map services, video platforms, social media platforms, online forms, call tracking systems, advertising platforms, website security tools or other website service providers.

We do not control all third-party cookies. Where third-party cookies are used, those providers may process information in accordance with their own privacy and cookie notices.

## Consent and cookie preferences.

Where cookies require consent, we will ask for your consent before placing them on your device.

You may be given the option to accept all cookies, reject non-essential cookies, or manage your cookie preferences.

You can change your cookie preferences at any time where our website provides a cookie settings tool. You can also control cookies through your browser settings.

## Managing cookies through your browser.

Most web browsers allow you to control cookies through browser settings. You can usually block cookies, delete existing cookies, restrict cookies from particular websites or receive a warning before cookies are placed.

The method for managing cookies depends on the browser and device you use.

Blocking some cookies may affect how the website works. For example, some forms, saved preferences, property search tools, map features, videos or other website functions may not operate properly if cookies are disabled.

## Personal information & cookies.

Some cookies may collect information that can identify you directly or indirectly, such as IP address, device information, browser information, location information, enquiry details or website usage information.

Where cookie data is personal information, we will handle it in accordance with our **Privacy Notice** and applicable data protection law.

We will not sell your personal information to third-party advertisers.

## Updates to this Cookie Notice.

We may update this Cookie Notice from time to time to reflect changes in law, guidance, website functionality, third-party providers, technology or business practice.

The latest version will be available on our website or on request.

## Contact us.

If you have any questions about this Cookie Notice or how we use cookies, please contact:

- **Address:** **Chambers Estate Agents (Cardiff) Limited**  
Trading as Chambers Estate Agents  
35 Merthyr Road, Whitchurch, Cardiff,  
South Glamorgan, CF14 1DB
- **Email:** info@chambersestateagents.co.uk
- **Telephone:** 029 2052 2106
- **For the attention of:** The Directors / Senior Management
- **Address:** Chambers Estate Agents 35 Merthyr Road,  
Whitchurch, Cardiff, South Glamorgan, CF14 1DB

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*Thanks you.*

**We hope this  
Information  
has helped.**

